



## Financial Policy

### Children's Health Lumberton

400 Liberty Hill Road  
Lumberton, NC 28358  
(910) 739-3318 (phone)  
(910) 671-3600 (fax)

### Children's Health Pembroke

812 Candy Park Road  
Pembroke, NC 28372  
(910) 521-0201 (phone)  
(910) 521-0773 (fax)

### Children's Health Raeford

1940 Club Pond Road  
Raeford, NC 28376  
(910) 875-8897 (phone)  
(910) 875-8680 (fax)

### Children's Health Fayetteville

1738 Owen Drive Suite 107  
Fayetteville, NC 28304  
(910) 307-7330 (phone)  
(910) 307-7334 (fax)

### Children's Health Fairmont

202 Leesville Street  
Fairmont, NC 28340  
(910) 535-4306 (phone)  
(910) 535-4219 (fax)

### Corporate Office

4305-A Fayetteville Road  
Lumberton, NC 28358  
(910) 739-3318 (phone)  
(910) 225-4255 (fax)

The Children's Health of Carolina, P.A. Financial Policy is designed to inform you of your financial responsibilities that we have established for our corporation. We are committed to providing our patients with quality and compassionate care to infants, children and adolescents in Southern North Carolina while minimizing administrative cost.

We accept most major insurances including North Carolina Medicaid and Tricare. When services are rendered, it's your responsibility to provide the most current care and insurance information.

It is the guardian's responsibility to understand what services are covered under their insurance plan. If we're not contracted with your insurance plan we will file as a courtesy. However, payment is expected at time of service.

We accept Cash, MasterCard and Visa including Debit Cards. Unpaid balances are expected to be paid in a timely manner. Delinquent accounts will be turned over to collections.

A patient refund will not be issued on any account that has a current or outstanding balance.

The corporate finance department is located at Corporate Office and offers a collection specialist to gladly assist you with any billing needs.

Our corporation is committed to excellent physician/patient communication. If you have any questions regarding our financial policy, please contact us at (910) 739-3318.

Thank you for choosing Children's Health of Carolina, PA for your child's healthcare needs.

I fully understand the Financial Policy and agree to abide by these rules.

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Signature of Guarantor (Parent/Legal Guardian)      Date

Mission Statement: Five locations, one Goal-healthy children that will grow, thrive and be well